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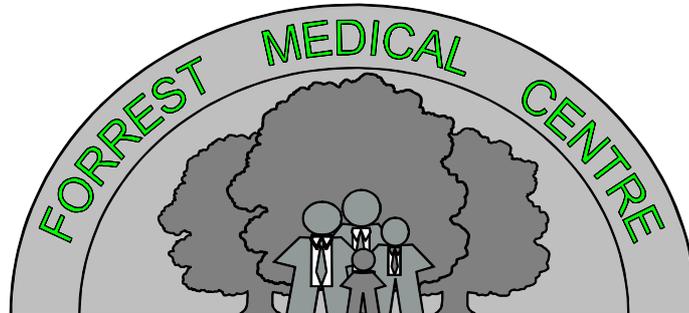
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# ◆ Forrest Medical Centre ◆

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May 2008



## Extended Hours, New GP's and all the Latest Information...

### EXTENDED HOURS

The Government is concerned that some patients are not able to get to see their doctors in normal surgery hours. They have made funding available to provide some appointments in "extended Hours".

At Forrest Medical Centre we already have appointments available from 8.10 to 5.30 most days, but we will now also offer a Saturday morning pre-booked surgery and some appointments between 6.30pm and 7.00pm during the week.

Starting in June there will be a surgery from 8.30am to 12.00pm each Saturday at our Prior Deram Walk site. This surgery is for pre-booked appointments only, but can be used by patients who normally attend either Mount Street or Prior Deram surgeries. Please

ask about these appointments if you are someone who has problem getting down to our normal range of surgery times.

On three evenings a week we will have some pre-booked ap-



pointments available between 6.30pm and 7.00pm. (One evening at Prior Deram, two evenings at Mount Street – for patients from the respective surgeries).

Emergencies on Saturdays and in the evenings will still be dealt with by the "Out of Hours Ser-

vice" based in the town centre. (The best way to contact them is by ringing the surgery phone number, which will automatically offer to put you through to the out of hours service).

We hope you find these extra services useful. We would be interested to hear any comments you have on the subject by contacting the Practice Manager (Matthew Grant) on [matthew.grant@nhs.net](mailto:matthew.grant@nhs.net)

### **Extended Hours Summary:**

Start date: Tues 3rd June, 2008

Tues 6.30pm—7.00pm @ Prior Deram Walk (PDW patients only)

Thurs 6.30pm—7.00pm @ Mount Street (Mt St patients only)

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Fri 6.30pm—7.00pm @ Mount Street (Mt St patients only)

Sat 8.30am—12.00pm @ Prior Deram Walk (ALL patients)

### **NEW GP'S**

For those that are not aware both Dr Harris and Dr Farmah will be leaving us shortly—and we will be having two new GP's starting.

Dr Harris will be retiring on 28th May 2008 and we want to thank him for the time, work and effort that he has put into the Practice. Dr Farmah, who has only been with us for a relatively short period of time, will also be leaving to take up a Partnership Offer at another Practice—and we wish him all the best in his new role.

As one door closes another one opens, and we are very happy to announce that Dr Vicky Purser and Dr Neil Goulbourne will be joining us very

soon to fill the voids left by our departing GP's. Dr Purser joined us on Tuesday 20th May, 2008 and Dr Goulbourne will be joining us on Monday 16th June, 2008.

Both are young, enthusiastic people who really impressed us

during their interviews and we are really looking forward to them starting. We feel very confident that they will be able to continue to provide the excellent, friendly and personal service that you have come to expect from the Forrest Medical Centre.

I am sure that you will join us in welcoming them to the Practice.

### **TOP TIP**

Don't forget that you can book an appointment with a Doctor or a Nurse up to **4 weeks** in advance. To give yourself more chance of seeing the person of your choice—don't wait until the last minute, book ahead!

### **CHANGES TO SURGERIES**

Please be aware that with Dr Harris and Dr Farmah leaving and with Dr Purser and Dr Goulbourne starting that there will be a number of changes to the existing rota.

This means that some of the Doctors will no longer be available on the days that they were previously. Basically Dr Rhodes will no longer be working on a Monday, Dr Wood and Dr Lucas will not be available on a Tuesday afternoon and Dr Paige will now be working at Prior Deram Walk on a Tuesday morning instead of at Mount Street.

Please be aware of these

changes and if you are not sure then please ask at reception for details. Please don't also forget that, although there will be some changes you can still book up to four weeks ahead with the Doctor of your choice!

### **SURGERY UPDATE**

Just to update you on the developments of the Forrest Medical Centre, we are still talking and listening to patients, Coventry City Council and Coventry Primary Care Trust as we seek to find the best way forward.

We are still committed to having all of our resources under one roof, but as to where or when this will be happening there are no further updates at this time. This process will not be done easily or quickly as we want to get it right, but we are also keen to keep the information freely available—even if it is to say that there is nothing new to report!

### **TOP TIP**

You don't need to come to the surgery to get a repeat prescription...! Simply use the online repeat prescription request form that is available on our website ([www.fmcgp.co.uk](http://www.fmcgp.co.uk)) to submit your request, fill in the required details and decide where you would like to pick the prescription up from. Then just pick up your prescription from your usual surgery or from a nominated chemist. Easy!

